

Date Submitted	1.Website	2.Eventrite	3. Dive programme	4. monthly social meetings	5. Socials	6. safety/rescue interest	How could GLUG help you keep/improve your dive skills?
05/14/2016 02:23am	Average	Good	Average	Good	Good	Yes	
04/19/2016 12:54am	Good	Good	Average	Good	Good	Yes	Annual refreshers, more encouragement for warm- up dives
04/20/2016 02:40pm	Good	Good	Good	Average	Good	Yes	Tutorial type sessions - they don't need to be at a pool.
04/17/2016 01:40pm	Good	Average	Average	Average	Needs developing	Yes	
04/23/2016 01:31am	Good	not used it	Good	Good	Good	Maybe	
04/18/2016 12:40am	Average	Needs developing	Average	Average	Average	No	
04/30/2016 09:21am	Average	Good	Good	Average	Good	Yes	
04/18/2016 06:53am	Good	Good	Good	Good	Good	Maybe	
04/17/2016 12:36pm	Average	Good	Good	Good	Good	Yes	
04/18/2016 05:07am	Average	not used it	Needs developing	Average	Needs developing	Yes	Provide specific training sessions and advertise well in advance.
04/23/2016 06:09am	Good	Good	Needs developing	Average	Good	Yes	
04/17/2016 08:32am	Average	not used it	Average	Average	Good	Yes	Focus on safety / rescue is good.
05/08/2016 12:12am	Good	Good	Good	Good	Good	Yes	
04/24/2016 10:18am	Average	Needs developing	Good	Average	Average	No	
05/14/2016 05:55am	Good	not used it	Good	Good	Good	Yes	
04/17/2016 01:56am	Average	not used it	Needs developing	Needs developing	Needs developing	Yes	Maybe the courses could stand out better on the website? A focus on the skills and what's on offer. If the focus was on the diving skill and continued learning I would be much more interested as opposed to gay pubs, enclosed environments and beer.
04/23/2016 09:28am	Good	Good	Good	Average	Good	Yes	
04/21/2016 02:42am	Good	Average	Good	Needs developing	Good	Yes	
04/17/2016 10:54am	Needs developing	not used it	Needs developing	Average	Average	Maybe	
05/16/2016 12:21am	Good	Good	Average	Good	Good	Yes	
05/14/2016 03:44am	Needs developing	Average	Average	Needs developing	Needs developing	No	Is this about Martin selling his courses, again?
04/17/2016 09:03am	Good	Good	Good	Good	Good	Yes	
04/23/2016 06:59am	Good	Good	Good	Good	Good	Maybe	
04/17/2016 11:55am	Good	Needs developing	Good	Average	Needs developing	Maybe	As a BSAC diver GLUG isn't set up to assist with my training needs within that organisation (that's not at all meant as a criticism of GLUG). I joined GLUG as it offered the opportunity to dive with a friendly group of like-minded divers that I felt safe, relaxed and comfortable with. It was important to me that I learned to dive first before joining and, if I ever wish to extend my skills, I would do so within BSAC either by joining a BSAC club or through regional training.
04/23/2016 06:21am	Average	Good	Average	Average	Good	Maybe	
05/16/2016 01:26am	Good	Good	Good	Good	Good	Yes	
04/18/2016 04:46am	Needs developing	Good	Good	Needs developing	Good	Maybe	More diving. I need to get boat confident and get deeper.
05/14/2016 03:12am	Good	Good	Good	Good	Good	Yes	
04/16/2016 11:28pm	Average	Average	Average	Average	Needs developing	Maybe	
05/15/2016 04:20pm	Average	not used it	Good	Good	Good	Maybe	
Total		30	30	30	30	30	30
No.							
GOOD		16	16	17	13	20	18
AVERAGE		11	4	9	13	4	3
NEEDS DEVELOPING		3	3	4	4	6	9
NOT USED IT			7				
%							
GOOD		53	53	57	43	67	60
AVERAGE		37	13	30	43	13	10
NEEDS DEVELOPING		10	10	13	13	20	30
NOT USED IT			23				

How could the GLUG dive trip/social event booking process be improved?

Try to simplify the stages of booking.

Poor administration since Corrine stopped doing it. Why put trips on Eventbrite with an option to "Register your interest"?

Keep the Eventbrite account, even with its faults it's an easy way to book.

Be good to see who's on trips. Rather have another way of paying without Eventbrite fees.

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Eventbrite is okay

How could the GLUG website be improved?

Modern features. There are website tools like WIX which can give you this. You don't even need to understand about coding to create it.

the front page should show the buttons for booking the dives. Although there is the link on the top the blue link on the front page is very small. Other than that its good.

Improve responses to website enquiries

More photographs, more interactive, better alignment. Doesn't look very interesting.

Have not looked at website for a while and presently surprised to see it looking better. Viewed on my phone. Like the picture. Maybe needs a heading. Might give it a look on my laptop for a better view. It's a 7 out of 10.

It's very basic, and offers very little useful info. The previous site had much more content and reasons to engage with it.

Members only section.

membership renewals online

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I haven't looked at teh website for many months, until today (because of this survey). I would prefer if it was changed to just a holding front page with everything else moved to the Facebook page, which I can track with the notifications

7. Are there any other comments you would like to make?

What other dive destinations would you like GLUG to go to?

Keep it up!!

I'd like to see more warm water dives but it's always difficult to get people to sign up.
I think if you like UK diving its good but Id like to see more warm water dives.
I know the Red Sea is a problem but what about around the med like Italy

We go on Lambda dives, maybe some international co-sponsored events with LGBT dive groups?

Would like to see more places.

I have sent messages on a couple of occasions inquiring about the suitability of trips but have never received a response. I am a beginner and would like to improve my skills but need to know which events are suitable. I won't book and pay for an event only to find it is not suitable when I turn up.

Torbay
Needs to be more accessible to all members across the country. Events heavily weighted to the Southern areas.

All over the world. Perhaps joining up with US Gay dive groups.
I'm more of a warm water diver (i.e. without dry-suit) so more club opportunities for this would be welcome.

It's very specific market. In general I'm not keen on all gay events. I mean it's a great idea but ever thought of making it more open?

It's ok. I'm uninspired to book. Maybe my fault as I never have much cash but at the same time I feel uninspired.

We'll keep our memberships rolling on, as a gesture to support a gay club, but there isn't enough happening in GLUG, for us, to hold our interest. We are actively engaged with other dive clubs, and attend their socials, pool nights etc. Other clubs provide more of an "offering" to members, ie guest speakers/lower subscriptions to dive mags/membership cards offering discounts at the pub/restaurant where we gather for our social meetings, in addition to selling their trips.
No, I'm new here.

More warm water diving.
Warmer climates! Bahamas anyone?
Canaries and NEMO33

In the 'off season' we could look at a regular additiinal monthly social such as bowling (or similar) to keep us doing things together and socialising more as a club.

More day dives and shore dives.

better management of renewal process for membership
I thought I filled this in a few weeks ago.

St Abbs, warm waters (Spain/France)
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How can the monthly social be improved?

Be good to have other monthly things in the winter. It central and its very loud. Could be try a different bar in soho

Dont go, maybe have one in Manchester too

It's tricky, but needs the atmosphere with a bit more space and quieter so you can have a proper chat.

Never been

I came once and no one spoke to me. I felt like a fool sitting there alone.
Fine - though the start time is a bit late for me. Might be good to get more inter-action between the committee and other members present on the month's agenda.

Haven't been to any.

Absolutely detest them. Iv been to three. I'm single so come alone and it just feels cleaky and a bit unwelcoming with lots of standing around and not the best layout to meet people. Iv not been for a few years.

On the downside quite noisy. But it is good being central
We need to find somewhere a bit quieter.

The monthly meets need more oomph, currently we have a corner area of a noisy pub. There isn't enough on offer by GLUG to warrant a regular commitment to the social nights.

Good location. Friendly pub but too noisy to hold meetings. We need a quieter venue but that still has a 'vibe' to it (easier said than done though!)

Not a great place to meet. quite noisy but it is v difficult to find a good meeting place & at least it is v central

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I've not been able to attend for a few months. When I was last there, the space just didn't work for the group. It needs the (impossible to find) combination of dedicated space, in a busy LGBT bar, with GLUG signage to draw in potential newbies. It should also be an event on Facebook